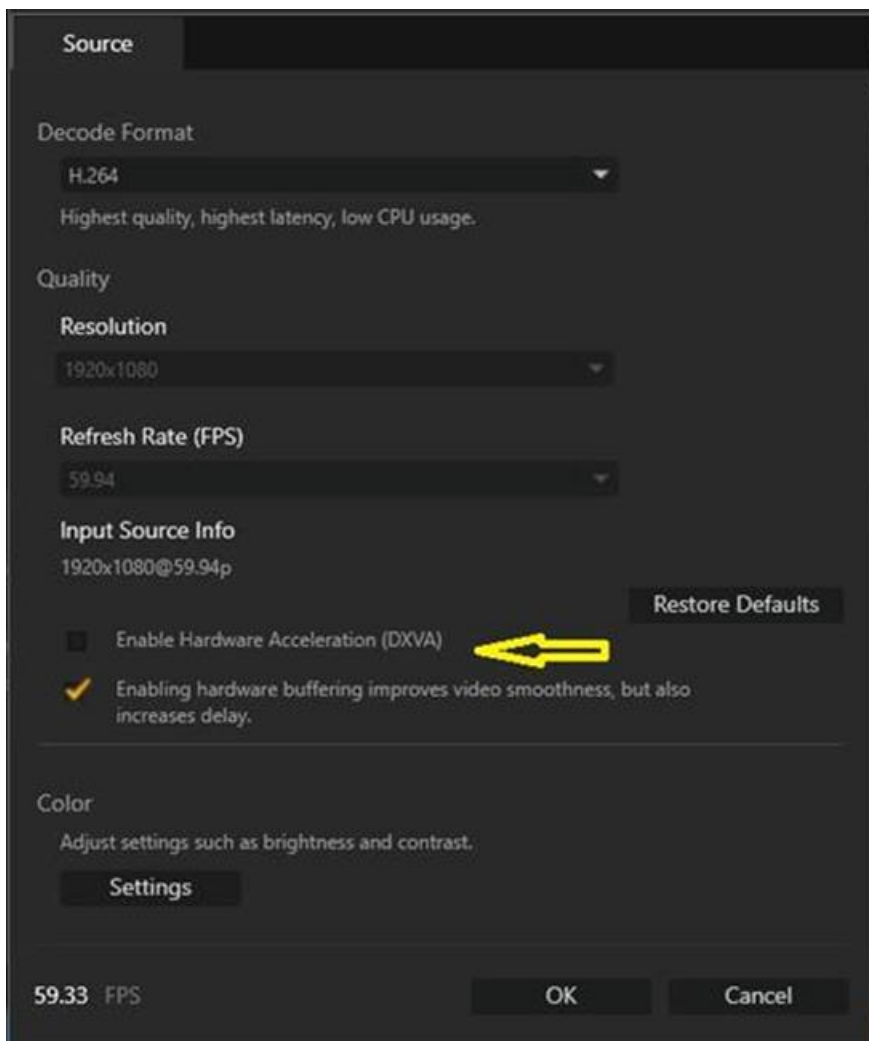


Q: When previewing RECentral 4 displays irregularly (such as frame drop, broken picture, etc.), what to do?

A:

1. Update graphics card driver.
2. Disable hardware acceleration. Steps as followings: Run RECentral 4 → Capture Device → Edit → Source, uncheck 'Enable Hardware Acceleration (DXVA)'



3. Change decode to Motion JPEG. Steps as followings: Run RECentral 4 → Capture Device → Edit → Source → Decode Format; select 'Motion JPEG' from the drop-down menu.

